

**Millercare**  
Mobility Specialists

# SERVICE CENTRE



- 
- A stylized illustration of a hand holding a wrench. The hand is outlined in red, and the wrench is outlined in yellow. The hand is positioned as if it is about to use the wrench.
- **SERVICE**
  - **BREAKDOWN**
  - **CALL OUT**
  - **FOLLOW UP REPAIR**
  - **PUNCTURE REPAIR**
  - **BATTERY REPLACEMENT**
  - **LOLER**
  - **COMMERCIAL SERVICE CONTRACTS**

**01254 237788**  
**[www.millercare.co.uk](http://www.millercare.co.uk)**

**Stannah**



# Welcome to the Millercare Service Centre



Millercare Service Centre provides a comprehensive, affordable, breakdown and maintenance support network throughout the North West of England. We have a dedicated team of Service Professionals, who specialise in providing the specific assistance needed for your mobility equipment. With 365 days a year assistance, our manufacturer-trained team of mobile Service Engineers are always on hand to ensure that once you've purchased your chosen product or service from Millercare, you will never need to look elsewhere again. We have a modern, fully equipped workshop, should your mobility product require further assessment or repair.

We are proud to work in partnership with many NHS Trusts, Councils, Nursing and Care Homes providing Service, LOLER (Lifting Operations and Lifting Equipment Regulations) and maintenance contracts on Wheelchairs, Profiling Beds, Hoists and Plinths, as well as other patient handling equipment.

## Service and Planned Maintenance

We provide fully comprehensive service and repairs for the following equipment:

- Scooters
- Stairlifts
- Powered Wheelchairs
- Manual Wheelchairs
- Rise and Recline Chairs
- Mobile Hoists
- Ceiling Track Hoists
- Adjustable/Profiling Beds
- Bath Lifts

## Breakdowns & Call-Outs

If your mobility equipment breaks down, we can arrange for one of our engineers to repair your product either at home, or in our workshop. Our Service Centre Team will work efficiently to minimise the disruption caused by unfortunate or unforeseen problems with your mobility equipment. Even if you have not bought your mobility equipment from Millercare we can still attend to your breakdown.

## Follow Up Repairs

After our engineers visit, should any repairs be required we can provide you with a quotation for parts and labour (subject to parts availability). We will never carry out any repairs without prior authorisation.

## Puncture Repair

We provide a mobile puncture repair service which also includes a replacement inner tube. We also supply and fit a wide range of tyre and inner tube sizes to suit your mobility equipment.

## Battery Replacement or Charging Problems?

We can supply and fit batteries to your mobility equipment. Battery sizes range from 2 Ah to 100 Ah to suit most applications. We also supply a wide range of replacement battery chargers all with a 12 month warranty.

## Multi-Product Discount

We offer special discounted rates if you would like more than one item servicing at the same time. Please call **01254 237788** or email **contracts@millercare.co.uk** for a quotation.

## Stairlift Breakdown & Maintenance

We offer a 12-Month Platinum Stairlift Service Package which gives you total piece of mind and includes the following benefits.

- Out of hours call-out 365 days a year
- 36 Point service inspection
- Labour cost
- Unlimited call-outs
- Includes springs and fuses
- Priority breakdown response
- Excludes batteries

## Stannah Certificate of Excellence

Millercare have been awarded the Stannah Certificate of Excellence. This is a scheme that certifies that our engineers install, repair, maintain and service stairlifts to the exacting standards required by Stannah.

## Insurance and Warranty Packages Available

Even the most careful of users can fall victim to circumstances out of their control. Our insurance policies are specifically designed to give you peace of mind and keep you able to enjoy your independence.



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## ADJUSTABLE BED

We provide a full and comprehensive service which includes the following checks:

### Electrical

- Transformer voltage & output
- Connectors & wiring looms
- General condition
- Motors & actuators
- Handset control functions

### Mechanical

- Frame structure & condition
- Bolts & fixings
- Cover material condition
- Weld inspection
- Brakes & castors

**£60.00**



## BATHING LIFT

We provide a full and comprehensive service which includes the following checks:

### Electrical

- Handset control functions
- Charger
- Batteries
- Actuator

### Mechanical

- Frame structure & condition
- Seat cover set
- Check hinges & fixings
- Weld inspection

**£55.00**





## HOISTING EQUIPMENT

We provide a full and comprehensive service which includes the following checks: *(Includes one visual check per sling, £5.00 each one thereafter)*

### Electrical

- Emergency stop & lower
- Battery voltage & output
- Service indicator
- Handset control functions
- Battery charger
- General condition

### Mechanical

- Hoist boom & mast
- Brakes & castors
- Actuators
- Weld inspection
- Lifting tape & carry bar
- Leg mechanism

**£75.00**



## MANUAL WHEELCHAIR

We provide a full and comprehensive service which includes the following checks:

### Mechanical

- Frame structure & condition
- Tyre pressure & tread
- Attendant & user brakes
- Clean & polish
- Seat material & headrest condition *(if applicable)*

**£50.00**



# POWERED WHEELCHAIR

We provide a full and comprehensive service which includes the following checks:

## Electrical

- Battery voltage & output
- Battery charger
- Wiring looms, connectors & terminals
- Lights, indicators & horn
- Operating controls
- General condition

## Mechanical

- Motor and mag brake
- Tyre pressure & tread
- Anti tippers & kerb climber\*
- Frame weld inspection
- Manual brake
- Clean & polish

**£80.00**

*\* If applicable*



# SCOOTER

We provide a full and comprehensive service which includes the following checks:

## Electrical

- Battery voltage & output
- Battery charger
- Wiring looms, connectors & terminals
- Lights, indicators & horn\*
- Operating controls
- Motor and mag brake

## Mechanical

- Anti-tippers
- Tyre pressure & tread
- Steering & chassis geometry
- Frame weld inspection
- Manual brake\*
- Clean & polish

**£75.00**

*\* If applicable*



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## RISE & RECLINE CHAIR

We provide a full and comprehensive service which includes the following checks:

### Electrical

- Transformer voltage & output
- Battery back-up\*
- Connectors & wiring loom
- Motors & actuators
- Handset control functions

### Mechanical

- Frame geometry & condition
- Weld inspection
- Manual brakes & castors
- Seat material condition
- Bolts & fixings

**£55.00**

*\* If applicable*



## STAIRLIFT

We provide a full and comprehensive service which includes the following checks: *The service is carried out in accordance with Stannah's service schedule.*

### Electrical

- Battery voltage & output
- Fuses & ground connections
- Safety switches
- Motor, OSG & wiring looms
- Safety alarms
- General condition

### Mechanical

- Rail weld, supports, joints & limit ramps
- Chair to carriage fixings
- Footrest & linkage
- Control arms controls & swivel
- Hinge safety\*
- Weld inspection

**Straight £95.00   curved £105.00**

*\* If applicable*

**01254 237788**  
**service@millercare.co.uk**





### Contact Us

**Telephone: 01254 237788**

**Email: [service@millercare.co.uk](mailto:service@millercare.co.uk)**

### Out of Hours Emergency Helpline

Please call 07713 786637

Our out of hours emergency call-out operates 365 days a year

**BLACKPOOL** 276 Preston New Road, Blackpool. FY4 4RH. Tel: 01253 764054

**BOLTON** 661 Bury Road, Bolton. BL2 6HR. Tel: 01204 375533

**BURY** 69-87 Bolton Road, Bury. BL8 2AH. Tel: 0161 761 0099

**HEYWOOD** 1-5 York Street, Heywood. OL10 4NN. Tel: 01706 368088

**LEYLAND** 51-53 Towngate, Leyland. PR25 2FQ. Tel: 01772 455210

**MANCHESTER** 140 Bolton Road, Pendlebury, Manchester. M27 8UZ. Tel: 0161 737 8777

**OLDHAM** 2-6 Huddersfield Road, Oldham. OL4 2AE. Tel: 0161 785 9898

**OSWALDTWISTLE** Moscow Mill Street, Oswaldtwistle. BB5 0EP. Tel: 01254 233426

**PRESTON (Deepdale)** 239 Blackpool Road, Preston. PR1 6XD. Tel: 01772 651888

**PRESTON (Fulwood)** 1 Lytham Road, Fulwood, Preston. PR2 8JE. Tel: 01772 788128

**SOUTHPORT** 99 Gravel Lane, Southport New Road, Banks, Southport. PR9 8BW. Tel: 01704 506313

**STOCKPORT** 181-183 London Road, Hazel Grove, Stockport. SK7 4HJ. Tel: 0161 484 0555

**WARRINGTON (Superstore)** 1 Kerfoot Street, Winwick Road, Warrington. WA2 8NU. Tel: 01925 651114

**WIGAN** Platt Street, Platt Bridge, Wigan. WN2 5DA. Tel: 01942 864000

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